



# Response

An integral part of our cyber policy, our award-winning mobile app *Response*, delivers critical cyber security alerts and expert support



Here's what this valuable tool has to offer:

- 1 **Critical threat alerts**  
Delivered in real-time, CFC alerts customers to cyber threats targeting their business, helping to prevent attacks before they happen.
- 2 **Expert technical support**  
The app offers a direct, secure way of communicating with CFC's expert cyber security team to remediate vulnerabilities or seek technical support.
- 3 **Access to cyber security tools**  
Designed to keep customers secure, including dark web monitoring, phishing simulations, and deep scanning. These tools are available for free with just a click of a button.
- 4 **Report an incident**  
If an incident has occurred, the app is the quickest way to notify CFC and receive immediate support from our expert response team, who will help triage the issue and mitigate the impact.

+ ... and secure access to cyber policy documents

Cyber customers can find their policy decryption key within the app. This is the only way to unlock and view policy documents.



Register with your **CFC cyber policy number**

Find the app in the App Store or Google Play store

